



No-Show / Cancellation Policy

Consistent attendance is important to your recovery and allows the clinic to offer timely access to other patients.

PLEASE READ CAREFULLY

We understand that emergencies and unavoidable scheduling conflicts occur. Whenever possible, please provide at least 24 hours notice if you need to cancel or change an appointment. Advance notice allows Bridge Physical Therapy to offer that appointment time to another patient and keeps the clinic operating efficiently.

Patients who miss a scheduled appointment or do not provide at least 24 hours notice to change or cancel an appointment may be responsible for a \$50 late cancellation office visit charge. This charge cannot be billed to insurance and must be paid on or before the next scheduled appointment.

A no-show fee of \$75 may be assessed if you do not attend a scheduled appointment without contacting the clinic before the appointment time. After two missed appointments without notice, the patient may be placed on same-day scheduling for future visits, meaning appointments may not be scheduled in advance.

If a patient has three no-shows within a plan of care, the patient may be discharged from physical therapy and may be required to return to the referring provider to obtain a new physical therapy prescription before resuming care.

Certain accident claims, workers' compensation claims, and VA-authorized treatment plans may require regular attendance as part of an approved course of therapy. Frequent missed or canceled appointments may affect the status of the claim or authorization and may prolong recovery.

Clinic contact information

Phone

Email

Acknowledgement

I have read, understand, and agree to the terms of this No-Show / Cancellation Policy.

Patient / Legal Guardian Signature

Date

Printed Name